The Lawn-Boy No-Worry Warranty

A 2-Year Full Warranty (45 Day Limited Warranty for Commercial Use)

21 in. Mulching/Rear Bagging Walk Power Mowers

The Lawn-Boy True Start Commitment

A 3-Year Full Warranty (Not Applicable for Commercial Use)

Summary Description

Lawn-Boy Inc. promises to repair the Lawn-Boy Product below if it is defective in materials or workmanship or if the engine does not start on the first or second pull (True Start Commitment) for the period listed below.

The warranty applies only if you perform the routine maintenance specified in the *Operator's Manual*.

The True Start Commitment does not apply when the product is used commercially.

Lawn-Boy Inc. makes no other express warranty. The engine manufacturer may provide its own engine warranty and special emission system warranty. If applicable, the documentation will be provided with your product.

Products and Warranty Periods

The following time periods apply from the original date of purchase:

	Warranty Period	
Products	**Residential***	**Commercial**
21 in. Mulching/Rear Bagging Mowers and Attachments	2 year full	45 days
• True Start Commitment	3 year full	n/a
• Engine	3 year full	90 days
• Battery	1 year full	45 days
• Wear Items (Belts, blades, blade adaptors, grass bags, cables, and wheels)	90 days	90 days

*Residential purposes means purchased by an individual and used on the same lot as your home. Use at an institution, as a rental, or at more than one location is considered commercial use and the commercial warranty applies.

Instructions for Obtaining Warranty Service

If you think that your Lawn-Boy Product contains a defect in materials or workmanship, or if an able-bodied adult can no longer start your product in one or two pulls, follow this procedure:

1. Contact your Lawn-Boy Authorized Service Center to arrange service of the product. To locate a service center near you, go to http://www.Lawn-Boy.com and select SUPPORT then FIND A DEALER.
2. Bring the product and your proof of purchase (sales receipt) to the service center location. The service center will diagnose the problem and determine if it is covered under warranty.
3. For additional questions regarding warranty terms and conditions, you may contact Lawn-Boy at:

   Lawn-Boy Inc.
   Customer Care Department
   8111 Lyndale Avenue South
   Bloomington, MN 55420-1196
   Toll free at 866-216-6032 (U.S. customers)
   Toll free at 866-216-6031 (Canadian customers)

Owner Responsibilities

You must maintain your Lawn-Boy Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part. Failure to perform required maintenance and adjustments can be grounds for disallowing a warranty claim.

Items and Conditions Not Covered

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This express warranty does not cover the following:

- Cost of regular maintenance or parts, such as rotor blades (paddles), scraper blades, belts, fuel, lubricants, oil changes, spark plugs, light bulbs, or cable/linkage or brake adjustments
- Components failing due to normal wear
- Any product or part that has been altered or misused or neglected or requires replacement or repair due to accidents or lack of proper maintenance
- Repairs or attempted repairs by anyone other than an Authorized Lawn-Boy Service Center
- Failure to follow fueling instructions and requirements (consult the *Operator's Manual* for details) such as:
  - Removing contaminants from the fuel system
  - Use of old fuel (more than one month old) or fuel which contains more than 10% ethanol or more that 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over one month
  - Improper fuel
- Repairs or adjustments due to the following:
  - Failure to perform required maintenance and/or adjustments
  - Snowthrower auger/paddles striking an object
  - Improper starting procedures
- Product failures resulting from the use of modified or unapproved accessories or non Lawn-Boy parts.
- Failures caused by outside influence; including but not limited to weather; storage practices; contamination; or the use of unapproved coolants, lubricants, additives, or chemicals

General Conditions

All repairs covered by these warranties must be performed by an Authorized Lawn-Boy Service Dealer using Lawn-Boy-approved replacement parts. Repair by an Lawn-Boy Authorized Service Dealer is your sole remedy under this warranty.

Lawn-Boy Inc. is not liable for indirect, incidental, or consequential damages in connection with the use of the Lawn-Boy Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.

Some states do not allow exclusions of incidental or consequential damages, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Countries Other than the United States or Canada

Customers who have purchased Lawn-Boy products outside the United States or Canada should contact their Lawn-Boy Authorized Service Center to obtain warranty policies for your country, province, or state. For additional questions regarding warranty terms and conditions, you may contact Lawn-Boy Company.

Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.